

Accommodation rules of Hotel Praded Thamm Zlate Hory

1. The hotel is only allowed to accommodate a duly registered guest. For this purpose, the guest will present their valid ID, passport or other valid ID upon arrival to the relevant hotel staff.
2. Upon confirmation of the order, the hotel is obliged to accommodate the guest from 15:00 to 19:00.
3. If the guest asks for an extension of the accommodation, the hotel may offer him a different room than the one in which he was originally accommodated.
4. The guest uses the room for the agreed time. If the accommodation time has not been agreed in advance, the guest will check out by 11:00 on the last day at the latest and is obliged to vacate the room by this time. If he fails to do so, the hotel is entitled to charge him a stay for the next day. In the event that the hotel has previously booked this room and the guest does not obey the call or is not present at the hotel, the hotel reserves the right, with the participation of a three-member commission, to write and store the guest's belongings in a safe place booked.
5. In the room and in the hotel premises, the guest may not move the equipment, make any changes to the electrical network or other installations without the permission of the hotel management.
6. In the hotel and especially in the room, the guest is not allowed to use own electric appliances, this does not apply to electric appliances used for the personal hygiene of the guest (shaving or massage machines, hair dryers, etc.).
7. Guests may only receive visitors in the room with the agreement of the relevant hotel employee.
8. The guest is obliged to close the water closures in the room, turn off the lights and its accessories in the room and close the door and windows.
9. Guests are responsible for damage to hotel property. The guest pays for the damage caused by him, unless he proves that he was not at fault. This claim of the hotel also applies to damage, which is discovered only after the departure of the guest.
10. For safety reasons, it is not appropriate to leave children under 10 years of age without adult supervision in the room and other areas of the hotel.
11. Dogs and other animals can be accommodated in the hotel for extra charge.
12. Smoking is strictly prohibited in the hotel.
13. Between 22:00 and 7:00 the guest keeps the night quiet, ie does not disturb other guests staying in the hotel.
14. The guest is obliged to pay the prices for accommodation and other services provided in accordance with the valid price list upon arrival, unless otherwise agreed in advance.
15. The guest is obliged to observe the provisions of these accommodation rules. In the event of violation, the hotel has the right to withdraw from the contract for the provision of accommodation services before the expiry of the agreed period. Complaints by guests and any suggestions for improving the hotel's operations are accepted by the hotel management.

Valid since 1. 8. 2024